

Accessing Help and FAQ's (patient)

1 Navigate to <https://www.onmimic.com> and log in.

The screenshot shows the ONMIMIC patient portal interface. At the top, there is a navigation bar with links for Home, Manage Profile, View Diagnostic Images/Reports, Utilities, Customer Service, Help - FAQ, and Logout. Below the navigation bar, the main heading is "Available Images and Reports". A sub-heading reads: "Click study date from the carousel below to view all studies from that date in the table below. Select from the dropdowns to filter by date or modality".

Below the heading, there are two dropdown menus: "s with scans: st Recent" and "Filter by Modality: All Modalities". To the right of these dropdowns is a red question mark icon.

The main content area features a carousel of date cards. The first card is highlighted with a blue circle containing the number "1" and displays "10 Dec, 10 2025" along with a blue "US" icon. The other three cards in the carousel are empty.

Below the carousel is a table with the following columns: Type, Description, Date, Facility, Image, Report, History, Access, and Download. The first row of data is as follows:

Type	Description	Date	Facility	Image	Report	History	Access	Download
ound	CRD Echo 2D MMode, CF, Doppler (Complete)	2025-Dec-10	BUMCP 2					

2

Click "Help - FAQ" and a new tab/window should open with our Frequently Asked Questions page.

Donald Duck
3 February 2026 at 11:05:21

Manage Profile View Diagnostic Images/Reports Utilities Customer Service **Help - FAQ** Logout

Available Images and Reports
Click study date from the carousel below to view all studies from that date in the table below. Select from the dropdowns to filter by date or modality

Filter by Modality
All Modalities

Help

1

ec, 10
5
us

Description	Date	Facility	Image	Report	History	Access	Download	Share
CRD Echo 2D MMode, CF, Doppler (Complete)	2025-Dec-10	BUMCP 2						

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Once on the FAQ page, you'll be able to find answers and guides to some of the more common questions and/or blockers that users might find. If these do not answer your problems, please reach out to us through our live chat, email, or give us a call to our support line.

MIMIC
WWW.ONMIMIC.COM

MY ACCOUNT ACCESSING IMAGES AND REPORTS UPLOADING IMAGES AND REPORTS **GETTING A SECOND OPINION**

Security +

I've moved +

My email address or phone number(s) have changed +

Are there automated alerts? / I want to reset my email/phone alerts +

What do the "Alerts" mean? +